

Bryan Oscar Mendoza
Graphic Designer

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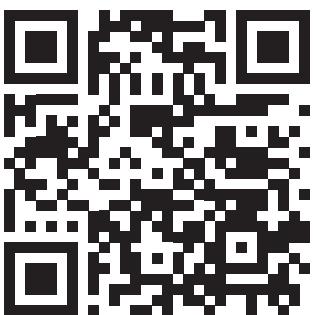
Illinois State University
Bachelor of Arts in Graphic Design and Public Relations
GPA: 3.24/4.0
December 2027

Tools
VS Code
Figma
InDesign
Illustrator
Photoshop
Adobe XD
GSuite
Microsoft Office 365
Photography

Skills
Wire framing
Customer Service
Troubleshooting
Quality Assurance

Recognition
Dean of Students:
Fall of 2023
Elizabeth Scholarship:
Spring 2025
AMA Member of the Month:
January 2025
AMA Member of the Year:
May 2025

Languages
English: Fluent
Spanish: Conversational



Work Experience

Best Buy

Vernon Hills, IL

Sales Associate

November 2022- Present

- Advocate for customers' needs by asking questions on their situation then find solutions in consumer
- Provide specialty coverage with mobile activation and plan setup for Verizon and AT&T
- Recognize Associates to assign with customers based on capability and personal brand familiarity
- Manage the POS system, while bringing in sales over \$48,000 without error monthly

Accesso:THE FLASH pass

Gurnee, IL

Sales Associate

April 2022- November 2022

- Assisted and direct guests throughout the park by addressing concerns in a timely matter
- Adapted quickly to changing duties (guest service, technical assistance, operations) and schedules
- Coordinated with fellow team members to manage guest flow, crowd control, and customer service touch points

AbbVie

Waukegan, IL

Sales Associate

August 2021- May 2023

- Worked with Mobility Team by restoring devices for different AbbVie divisions of quality assurance
- Filed more than 25 cases on average to track returns/deliveries Online for the first few months working
- Gained data management and organization skills by setting up attainable goals and keeping progress via. Excel

Illinois Tool Works (ITW)

Glenview, IL

Sales Associate

April 2019- March 2020

- Supported recruitment, including orientation coordination, preparations and new hire documentation
- Improved accessibility and security for the Alpine Division by transitioning their personnel system to paperless
- Organized and managed data in HR systems, ensuring accuracy, security, and timely reporting
- Developed written communication by reviewing emails within the once and completing work reports

Organization and Activities

American Marketing Association (AMA)

Normal, IL

Director of Graphic Design

December 2025 - Present

- Shaping the visual identity of AMA and ensuring all chapter materials reflect a consistent, professional branding
- Visualizing many different materials for different divisions of the AMA chapter like posters and handouts
- Collaborated with the Communication division on advertising martial that will move perspective members

Director of Social Media

December 2024 - December 2025

- Pioneered the Illinois State University chapter AMA Instagram Page to 'amaillinoisstate'
- Designed graphics, and stories to promote events, highlight members, and strengthen community engagement
- Brainstorm and posted different posts that engaged up to 60k viewers on across campus
- Collaborated with Student Orgs. (Women In Business) to help promote collaborated events on Instagram

Member

October 2023 - December 2024

- Victor for year 2024-25 T-Shirt Competition from majority vote on design
- Participated in opportunities of working in the Marketing Industry through meetings
- Lobbied Illinois State University students from tabling to fundraising future AMA enrichment activates